



# 2025 Maximus Virtual Benefits Fair

Attendee Event Guide for Non-SCA Employees

# Table of Contents

- Welcome to the Maximus Virtual Benefits Fair
- Window View
- Scavenger Hunt Overview
- Scavenger Hunt Rules
- Virtual Briefcase
- Lobby
- Questions Room
- Auditorium
- Wellbeing Room
- Vendor Hall
- Vendor Booths
- How to Watch Videos & Pre-recorded Webinars
- Live Chat Schedule
- Technical Support

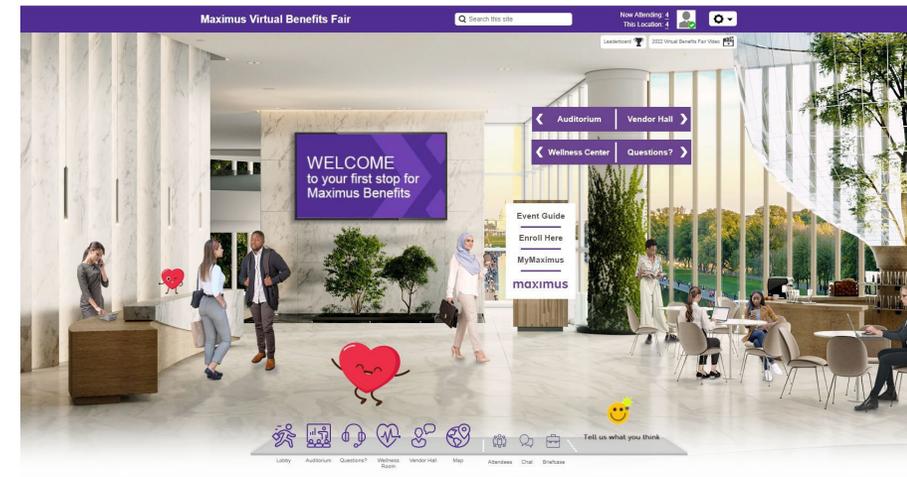
# Welcome to the Maximus Virtual Benefits Fair

Follow this guide for an overview of features, important information, instructions, and best practices to make the most of your virtual experience.

To access the Virtual Benefits Fair, visit [maximus.com/nsca-benefits](https://maximus.com/nsca-benefits):



- Be sure to read the Welcome message and Terms and Conditions
- Select **Click Here to Register**
- Enter your Maximus email address
- Fill in other fields as prompted
- Under **Terms and Conditions**, select **Yes** (this allows others to see you and communicate with you within the Fair site)
- Click on **Submit**, and you are ready to explore
- Note: Chrome, Edge, Firefox, and Safari are the most stable and consistent browsers.

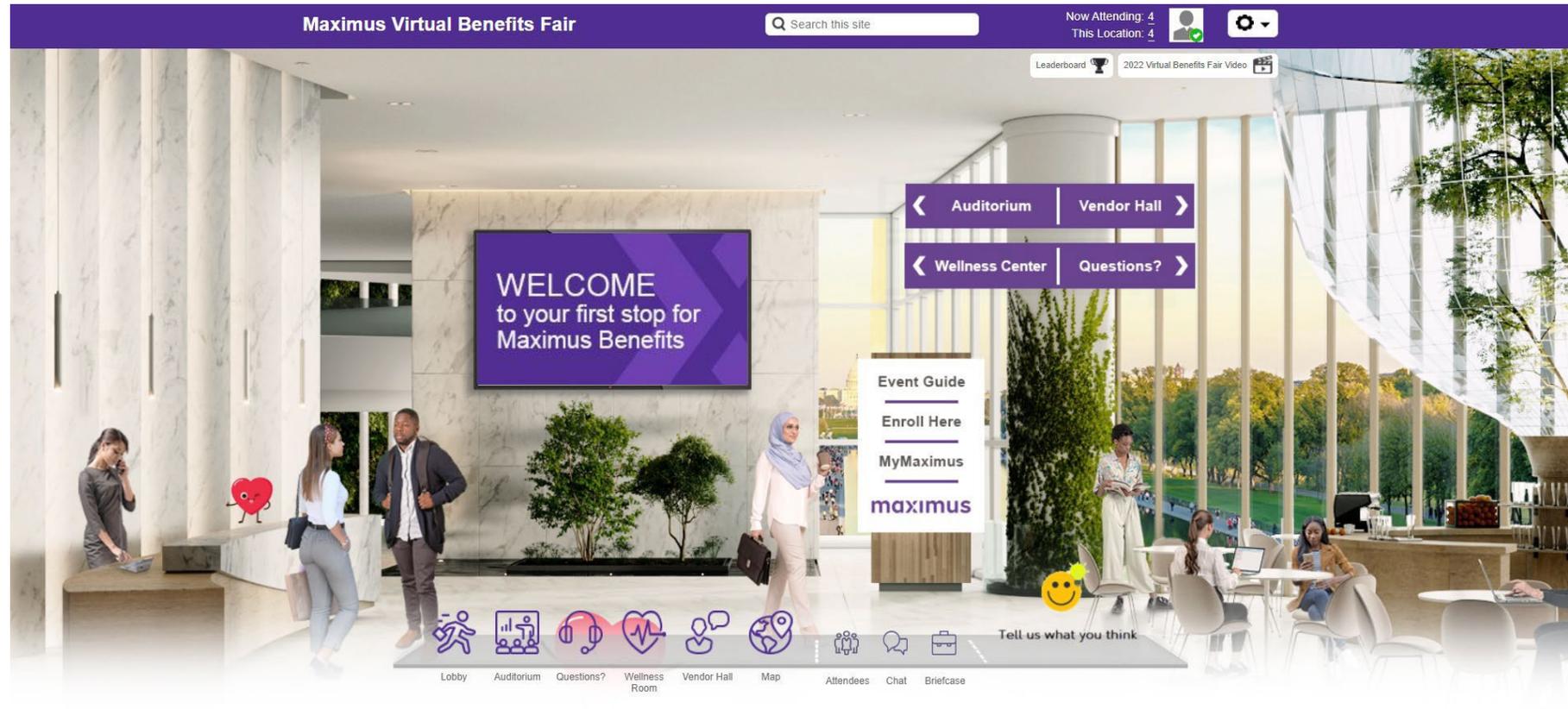
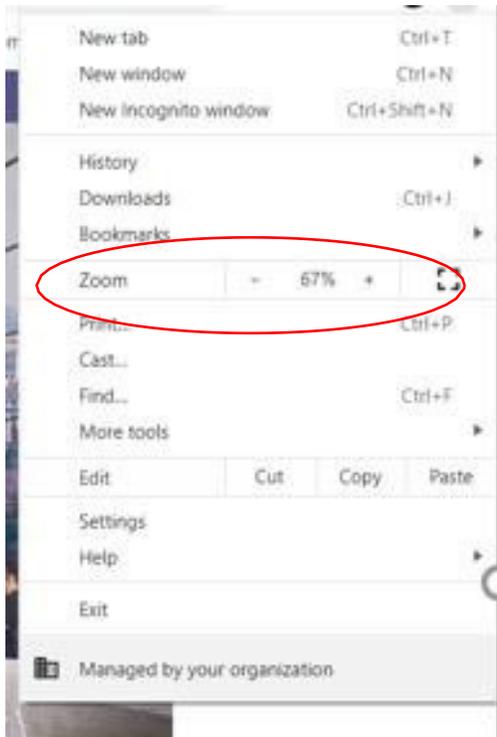


Open 24 hours a day, 7 days a week!

You are now in the Virtual Benefits Fair!

# Window View

- If the scene isn't fitting properly in the window, try adjusting the zoom.



# Scavenger Hunt Overview

Let's have some fun as you explore the fair!

## Earn points

Complete activities, such as:

Visit a vendor booth

View the Welcome Video

Find our fair mascot

## Collect 200 points

Points are tracked automatically

Check the leaderboard at the top right of your screen

You're automatically entered in a random drawing for prizes

Ear Buds

iPad

Apple Watch

# Scavenger Hunt Rules

- Complete activities for points
- Pick up 200 points to be entered into a random drawing to earn some cool prizes such as an Apple Watch, iPad, ear buds, or a Fitbit!
- Random drawing prize winners will be announced throughout the fair during Benefits Open Enrollment
- Employees may only win once
- Employees who haven't won will continue to be entered into weekly random drawings
- Activities are automatically tracked as employees complete each activity
- Check the leaderboard
- Once you reach 200 points you stop accumulating points

Activity	Points
Find our Fair Mascot throughout the fair	5 points each
Watch Fair Welcome Video	25 points
Watch Delta Dental pre-recorded webinar	25 points
Watch ESI Pharmacy Overview webinar	25 points
Watch the Health Equity Benefits Explained Video	25 points
Visit the Anthem Booth	25 points
Visit Express Scripts Booth	25 points
Visit the Wellness Room	20 Points
Visit the Engage Booth	20 points
Visit the VSP Vision Booth	10 points
Visit the Fidelity Booth	10 points
Visit the TELUS Health EAP Booth	10 points
Visit Delta Dental Booth	10 points
Visit the Questions Room	10 points

# Vendor Booth Prizes

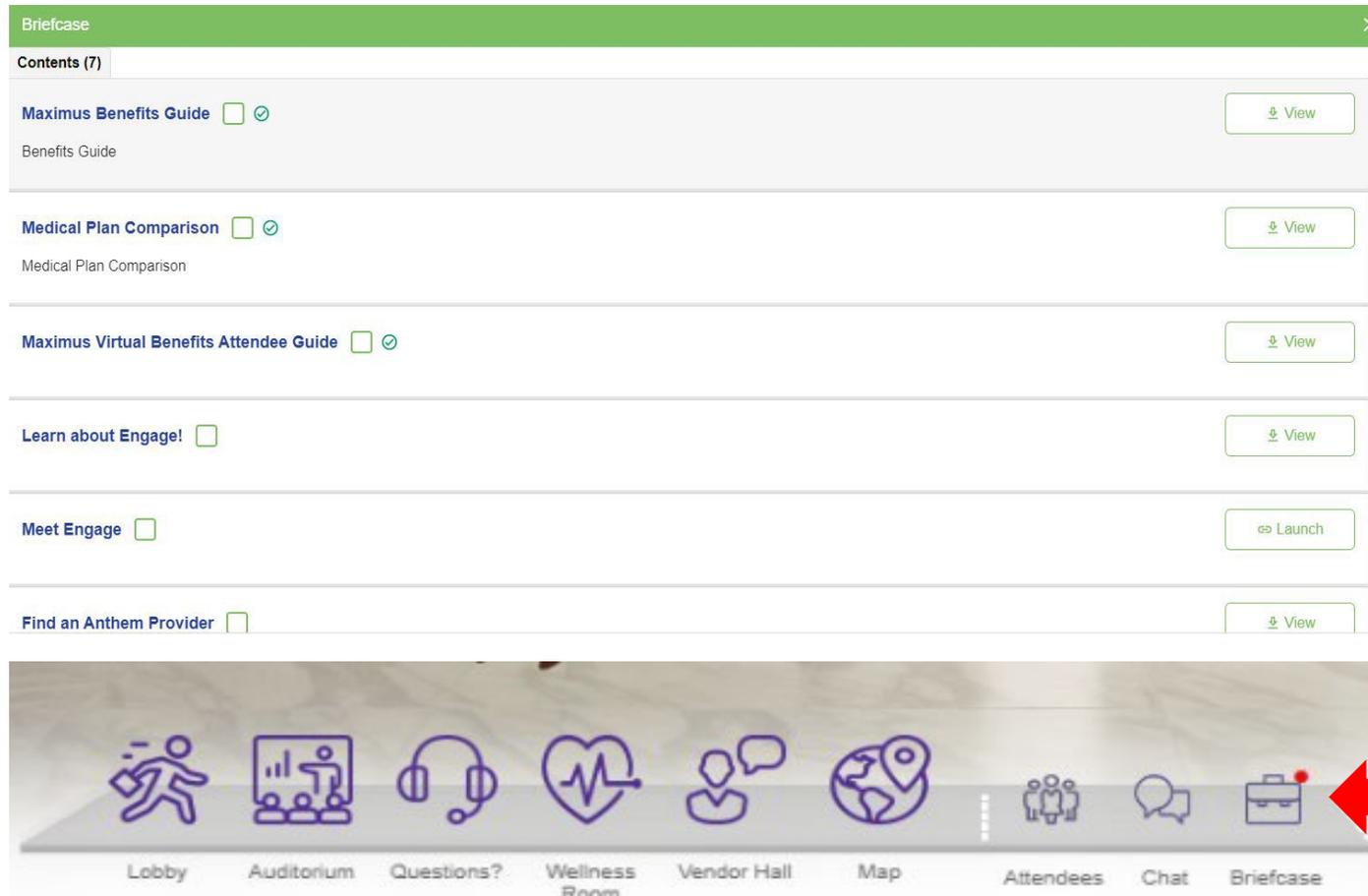
Vendor Booth Prizes
Express Scripts (ESI)
Delta Dental
VSP
Fidelity
HealthEquity
TELUS Health

Fair attendees who visit a listed vendor booth, will be automatically entered into a random drawing for prizes.

Winners will be announced throughout Benefits Open Enrollment.

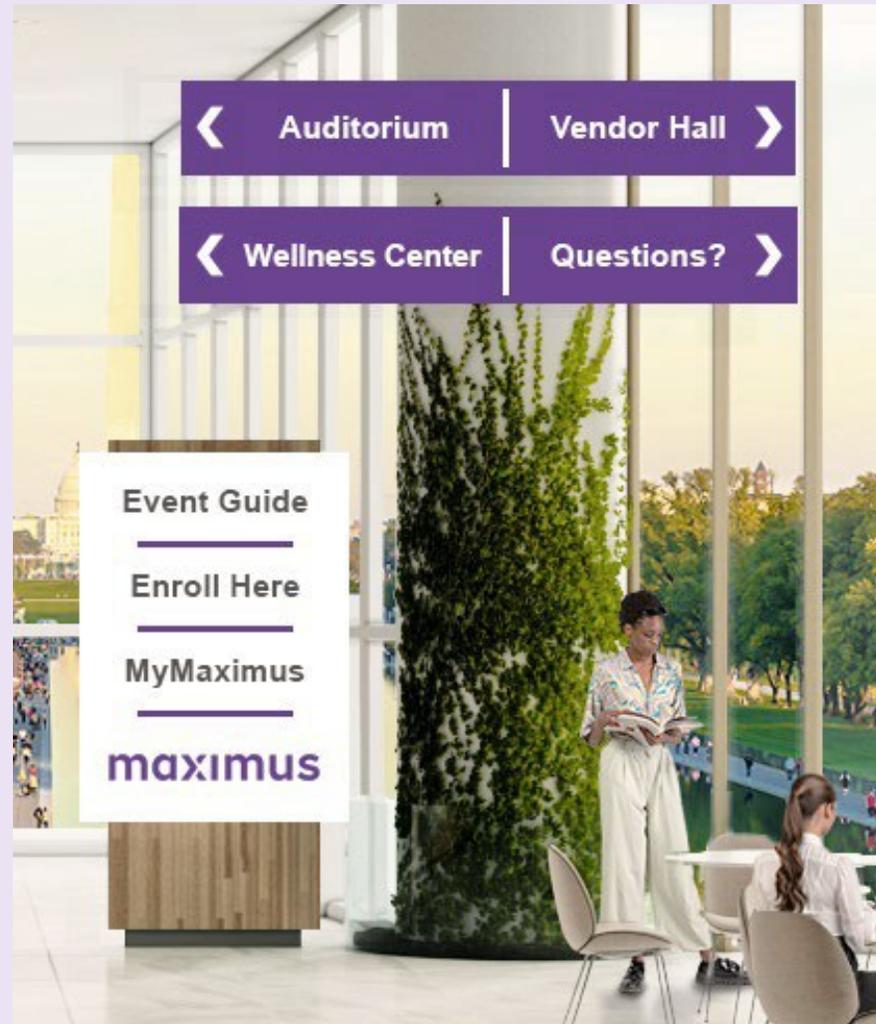
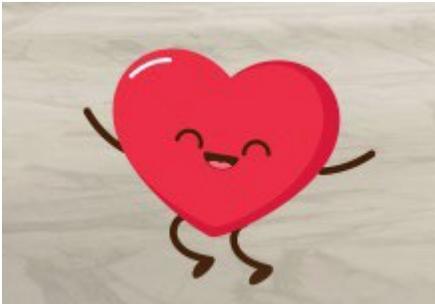
# Virtual Briefcase

- Collect items or documents as you explore the fair and save them to view, share, or download later.
- You can find the virtual briefcase on the navigation bar at the bottom of your screen.

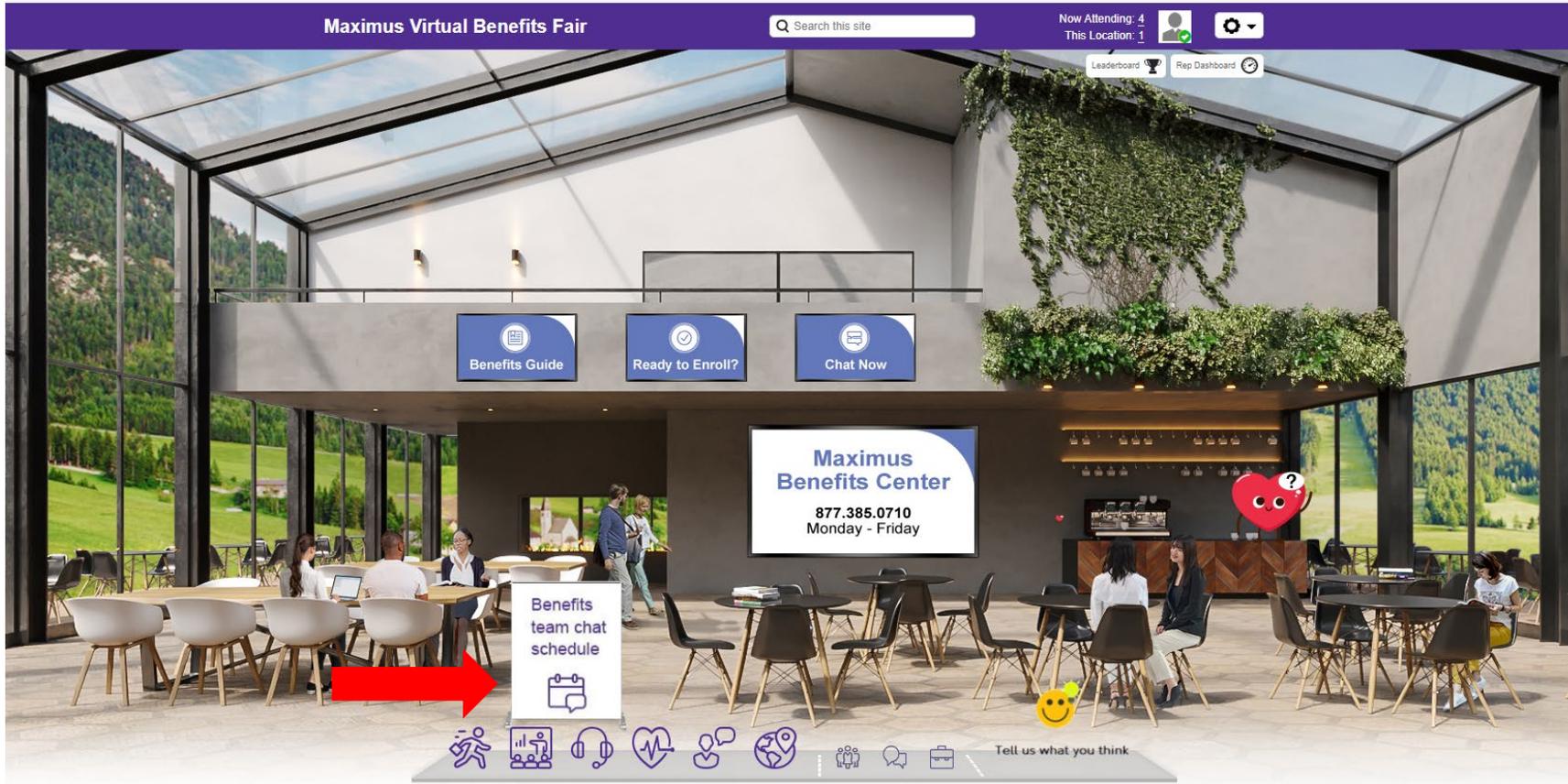


# Lobby

- From the Lobby, you can access any room and space using the signs shown to the right
- You can also access from the Navigation bar as well.



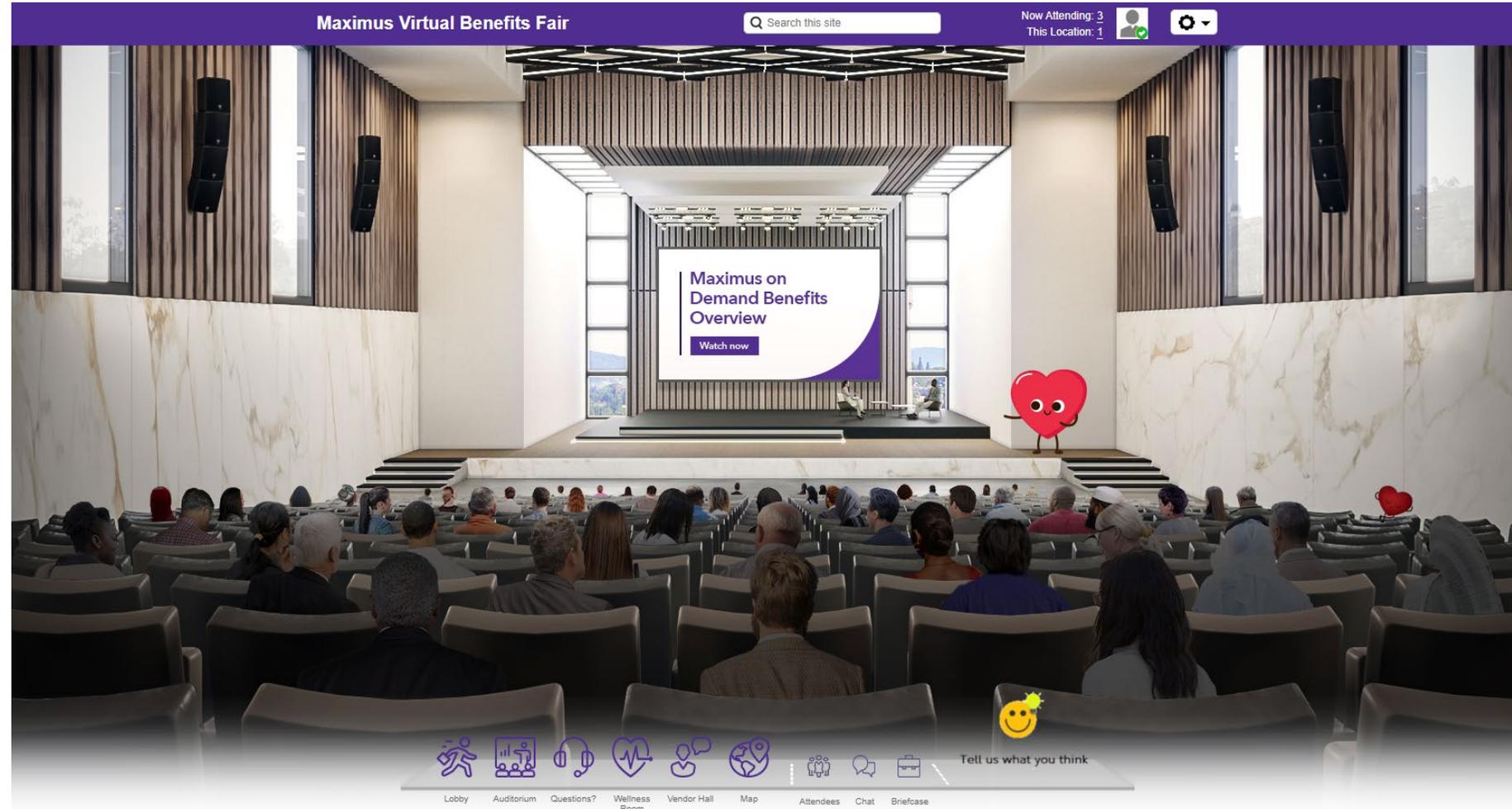
# Questions Room



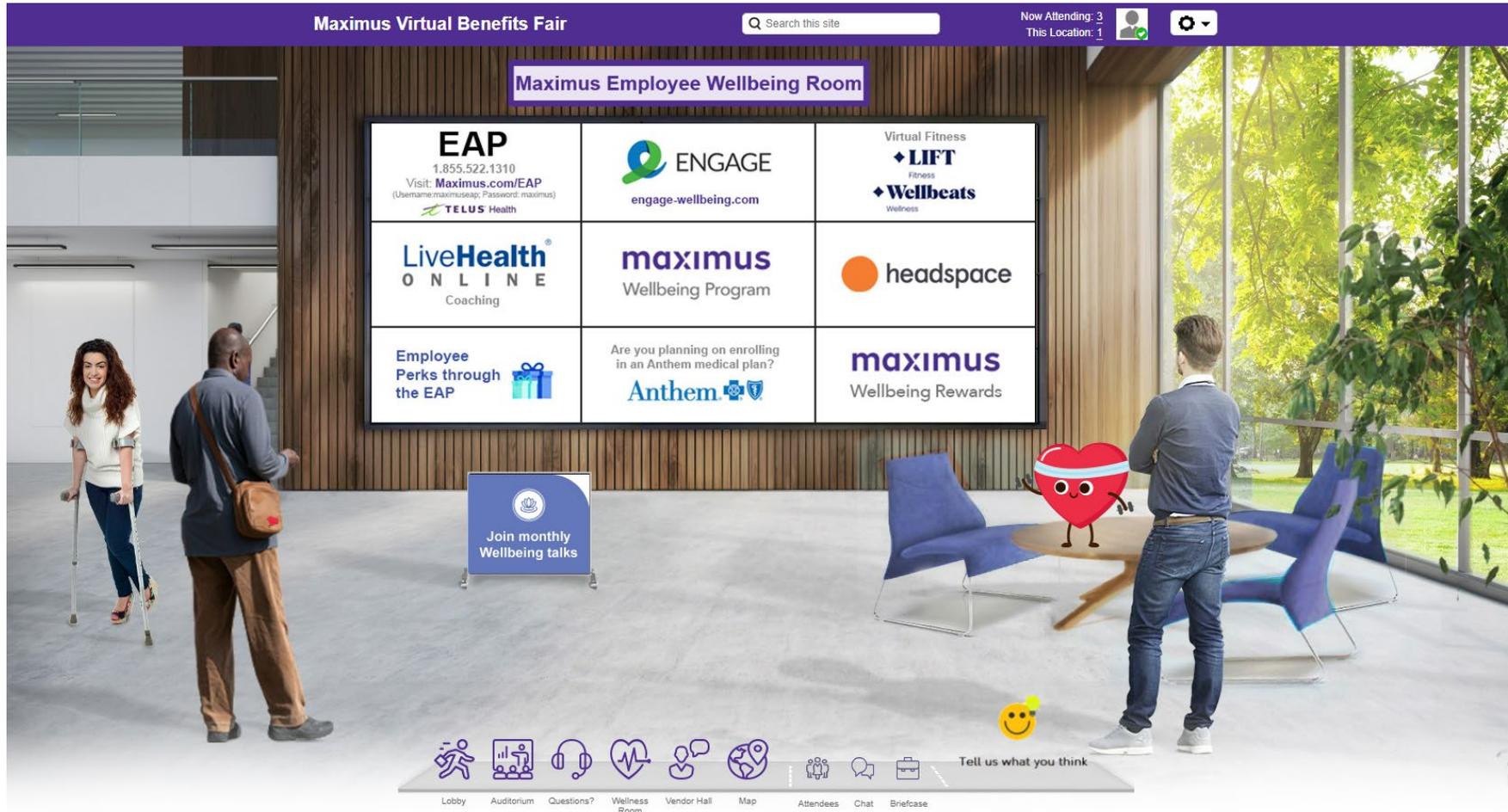
- Access benefits resources and enrollment information here
- You can also chat with benefit team members during designated chat hours

# Auditorium

- In the Auditorium you will find helpful videos about your benefits and view pre-recorded webinars.



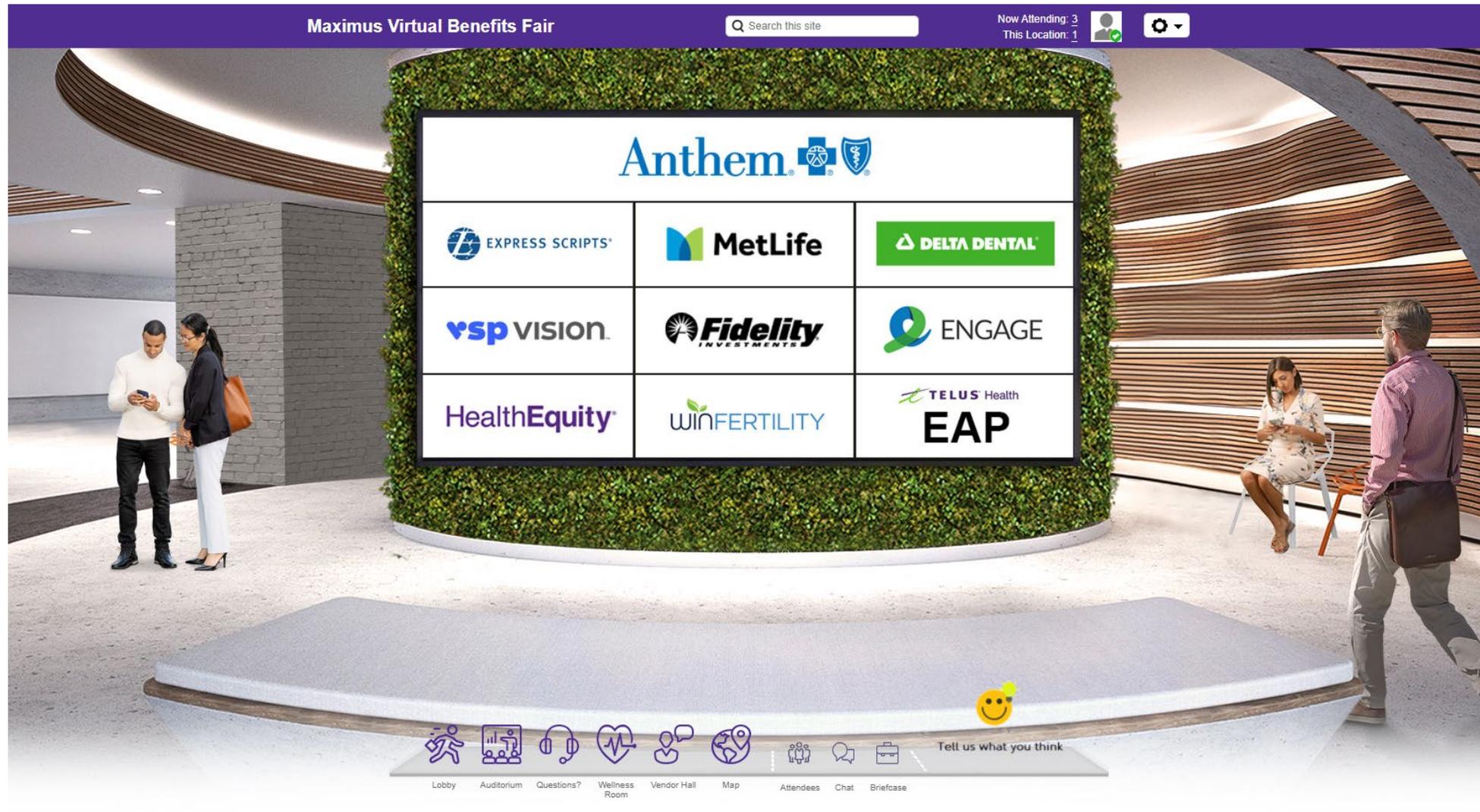
# Wellbeing Room



- Here, you can access wellness resources.
- For information on all Maximus wellness programs, visit:

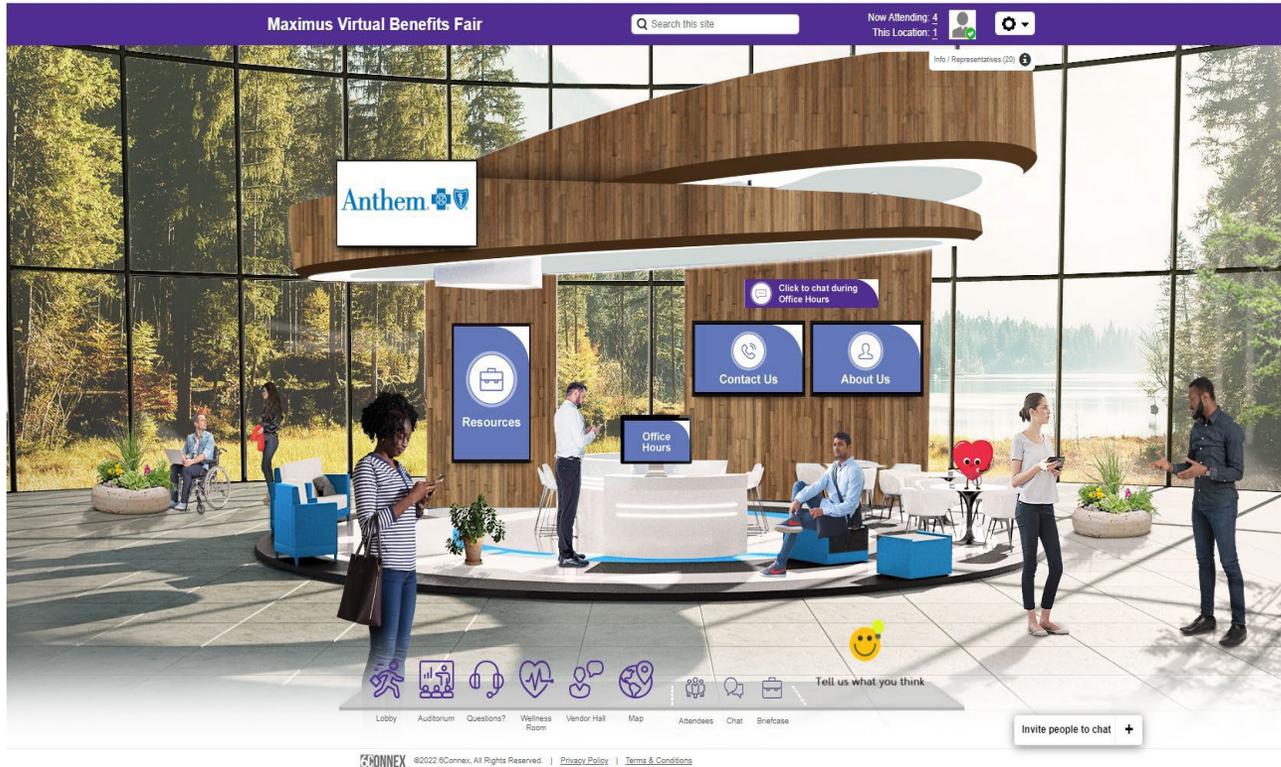
MyWellness-  
Maximus.com

# Vendor Hall



- Visit vendor booths by clicking their logo on the Vendor Hall wall.

# Vendor Booths



Each vendor booth provides access to resources and representatives.

1. Click content screens within a vendor booth to access documents, videos, links and other assets.
2. Don't forget to let us know about your experience at the fair!



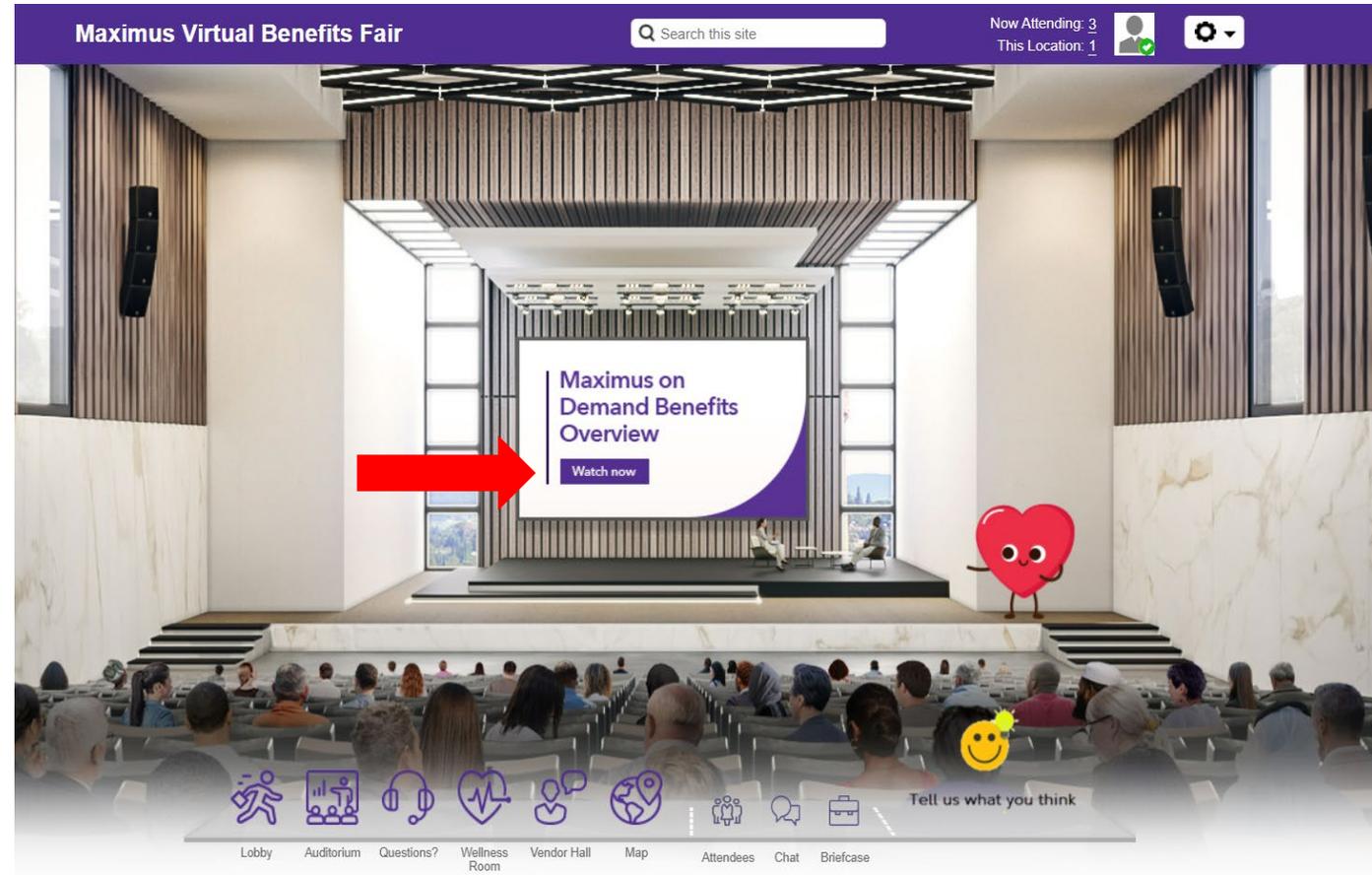
maximus

# How to Watch Pre-recorded Webinars

At your convenience, you can watch pre-recorded videos from our benefit vendors to get the most detailed information about your future benefits.

To view the videos available, please click on the Watch Now button in the middle of the screen. A new window will open with the available videos.

If you find something that interests you and you would like to reference it later, click on the briefcase to add it your personal watch list.



# Vendor Live Chat and Benefits Live Chat Schedule

DATE	TIME (all times are in EST)		TEAM
<b>TUESDAY, OCTOBER 22</b>	10:00 am – 12:00 pm	3:00 pm – 5:00 pm	Maximus Benefits Team & Benefit Vendors
<b>THURSDAY, OCTOBER 24</b>	10:00 am – 12:00 pm	3:00 pm – 5:00 pm	Maximus Benefits Team & Benefit Vendors
<b>TUESDAY, OCTOBER 29</b>	10:00 am – 12:00 pm	3:00 pm – 5:00 pm	Maximus Benefits Team & Benefit Vendors
<b>THURSDAY, OCTOBER 31</b>	10:00 am – 12:00 pm	3:00 pm – 5:00 pm	Maximus Benefits Team & Benefit Vendors

Schedule is subject to change.

# Technical Support FAQs

## Q1. How do I register for the fair?

- To access the Virtual Benefits Fair, visit [maximus.com/nsca-benefits](https://maximus.com/nsca-benefits).
- Be sure to read the Welcome message and Terms and Conditions
- Select **Click Here to Register**
- Enter your Maximus email address (Veteran Evaluation Services employees enter VES email address)
- Fill in other fields as prompted
- Under **Terms and Conditions**, select **Yes** (this allows others to see you and communicate with you within the Fair site)
- Click on **Submit**, and you are ready to explore

## Q2. If I close out of the fair, how do I return another time?

Return to the fair login page. Once on that page, enter your Maximus email address under Already Registered? You can visit the fair as often as you'd like while it is open.

## Q3. What if I forget to close out of the fair or my browser?

That's ok. You will continue to show as "attending" the fair in the attendees list. It's generally a good idea to close a browser when you are done visiting a website.

## Q4. Can I visit the fair as often as I'd like?

Yes. The fair is open 24 hours a day, 7 days a week. You can attend any time and as often as you'd like.

# Technical Support FAQs

## **Q5. How does the chat feature work? How do I ask a question of a vendor representative?**

You can chat with members of the Benefits team in the Questions Room and chat with benefits vendors in the Vendor Hall. Once within the room or booth, there will be a “chat button” you can select. The vendor representatives’ chat schedule is located in each booth by clicking “Office Hours”.

## **Q6. Can I attend the Maximus Virtual Benefits Fair from my tablet or phone?**

Yes, attendees can experience the full fair from a tablet or smart phone/device. Laptops, computers (Mac or PC), smart-phones and/or tablets (Android or ISO) are all supported.

## **Q7. What browsers are supported?**

This is a virtual, browser-based experience. If you’re using an older or unsupported operating system, internet browser, such as Internet Explorer, or version of Flash, you may experience decreased performance. **We recommend Chrome or Firefox as the most stable and consistent browsers for accessing the virtual environment.**

## **Q8. How do I navigate from room to room or throughout the fair ?**

After entering the fair, you will be taken directly to the lobby. Here you can visit any area of the fair by clicking on the icons in the navigation bar at the bottom of the screen or the “doorways” (signs to each room). The navigation bar will always appear at the bottom of your screen to directly navigate to other areas of the site.

# Technical Support FAQs

## **Q9. What if I have problems accessing the fair or navigating inside the fair?**

First, check your internet connection. If you are having issues returning to the fair, try to re-enter your Maximus (or VES) email address. If you continue to experience technical difficulties with the application or the environment, please contact our support desk by sending an email to [support@6connex.com](mailto:support@6connex.com)

## **Q10. How do I navigate from room to room or throughout the fair ?**

After entering the fair, you will be taken directly to the lobby. Here you can visit any area of the fair by clicking on the icons in the navigation bar at the bottom of the screen or the “doorways” (signs to each room). The navigation bar will always appear at the bottom of your screen to directly navigate to other areas of the site.

## **Q11. What if I have problems accessing the fair or navigating inside the fair?**

First, check your internet connection. If you are having issues returning to the fair, try to re-enter your Maximus email address. Also, you may want to run a system check as described in Q6. If you continue to experience technical difficulties with the application or the environment, please contact our support desk by sending an email to [support@6connex.com](mailto:support@6connex.com)